

# PREPARING YOUR CROP:

Understanding Student Experiences with New  
Technology and the Impact on Instruction

## Presenters:

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Kraemer Family Library

UNIVERSITY OF COLORADO COLORADO SPRINGS

# Objectives

- Summon in our Library
- Previous Research
- Study Design
- Results
- Implications for Teaching and Using the ACRL Framework

# Who We Are

- **Kraemer Family Library**—midsize academic library serving a community of approximately 12,000 undergraduate and graduate students.
- **Instruction**—We primarily teach one-shot classes and do not teach a for-credit information literacy course.



**Summon in our Library**

# Summon Consortia Deal

- In 2015, the **University of Colorado system** (Boulder, Denver, Colorado Springs, Anschutz) was offered a deal on **Summon by Ex Libris**
- To receive a discounted price, **all four libraries** had to agree to subscribe to Summon



University of Colorado

Boulder | Colorado Springs | Denver | Anschutz Medical Campus

# Summon and Instruction

Pre-Summon:

- Instruction sessions largely focused on **teaching interfaces**
- Critical thinking skills were on a class by class basis and depended on time

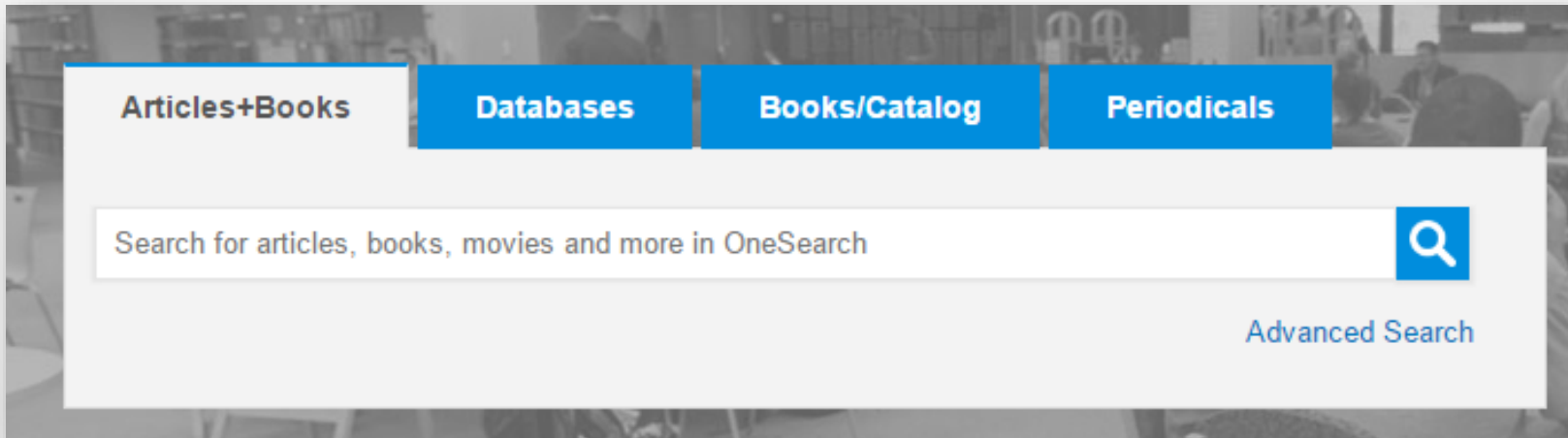
# Summon and Instruction

What do we do with Summon?



# Launching Summon

Website Redesign:





# Previous Research

# Previous Research

- Students want library search tools to mirror popular search tools (Buck & Steffy, 2013)
- Students have a hard time evaluating results (Asher, 2013)
- Librarians prefer to teach the traditional library interfaces (Kulp et al., 2014)

# Learn More

- Learned about what other libraries were doing
- Needed a better understanding of how students, librarians, and faculty interact with Summon at UCCS

**Decision:** conduct a usability study to determine how intuitive our students found Summon and how they handled research

# Study Design

# Usability Study: Five Tasks

1. **Find a book** and identify its availability and call number
2. Determine **how many books and eBooks** were available on a given topic
3. **Find a video recording** and identify its availability and call number
4. **Find a journal article**, locate its citation in MLA format, email themselves a link to the article, and access the full text
5. **Locate two peer-reviewed journal articles** published in the last **five years** relevant to a provided research topic, locate MLA citations for each, email both articles to themselves, and access the full text

# Pre- and Post-Surveys

- **Pre-Survey:** Asked questions about...
  - Demographics, library instruction, frequency of library usage, and confidence in using library tools for research
- **Post-Survey:** Asked questions about...
  - how difficult they found Summon for research, whether they preferred using Summon to the library catalog and databases, and confidence level in using Summon

# Results

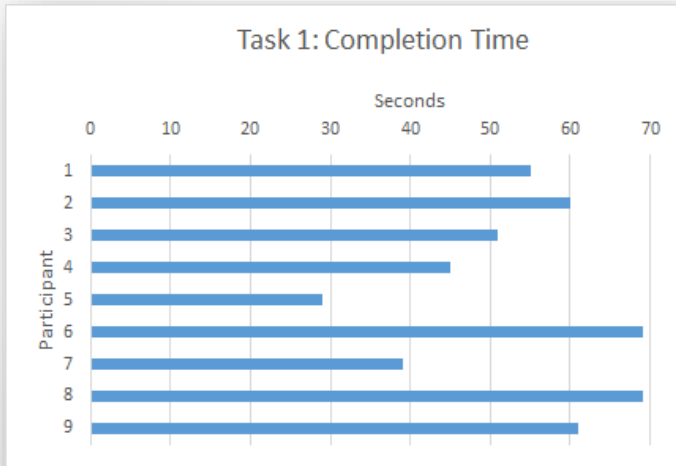
# Participant Demographics

- **9 total participants**
  - Four freshman, one sophomore, three seniors, and one graduate student
- **2 participants previously had library instruction**
  - Both were seniors
- **7 had never used Summon before, 2 were unsure**

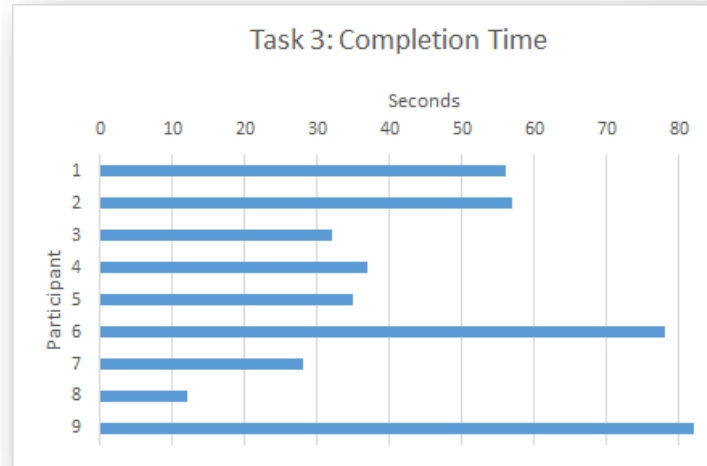


# Results: Known Item Tasks 1 & 3

- All 9 participants completed these tasks in under two minutes
- Some participants struggled with the Content Type facet in Task 3, which accounts for the greater variation in completion time



Task 1: Find a known book



Task 3: Find a known film

# Problems Applying Content Type Filters

The screenshot shows a search results page for 'wall-e' on the UCCS Kraemer Family Library website. The search results are displayed in a list format, with the third result, 'WALL-E', highlighted. The page includes a left sidebar with filters for content type, discipline, and publication date, and a right sidebar with related topics.

**Search Results:**

- 1. Huisarts en Wetenschap, 09/2011, Volume 54, Issue 9  
Journal Article [Citation Online](#)  
[Preview](#)
- 2. Linkage-based movable bridges: Design methodology and three novel forms  
by [Itzall A.P. Simonsen](#), [S. Paul Schreffers](#) & more...  
Engineering Structures, 04/2012, Volume 37  
Journal Article [Full Text Online](#)  
[Preview](#)
- 3. **WALL-E**  
VideoHound's Golden Movie Retrieval 2015  
...Another winner from Pixar that's both sweet and edgy (that whole global disaster thing is a bummer).  
Lonely robot WALL-E (Waste Allocation Load Lifter Earth...  
Reference [Available Online](#)  
[Preview](#)  
Permanent Link  
Publication Title: VideoHound's Golden Movie Retrieval  
Start Page: 1572  
Page Count: 1  
Date: 2015  
EISBN: 1573024945, 9781573024945  
Language: English
- 4. WALL-E  
by [Howes, Ana F.](#)  
Science Fiction Film and Television, 04/2010, Volume 3, Issue 1  
...WALL-E (Andrew Stanton US 2008). Three Disc Special Edition. Walt Disney Video. NTSC region 1.  
2.35:1. CDN\$39.99. Pixar's film WALL-E, the story of robots who...  
Journal Article [Full Text Online](#)  
[Preview](#)

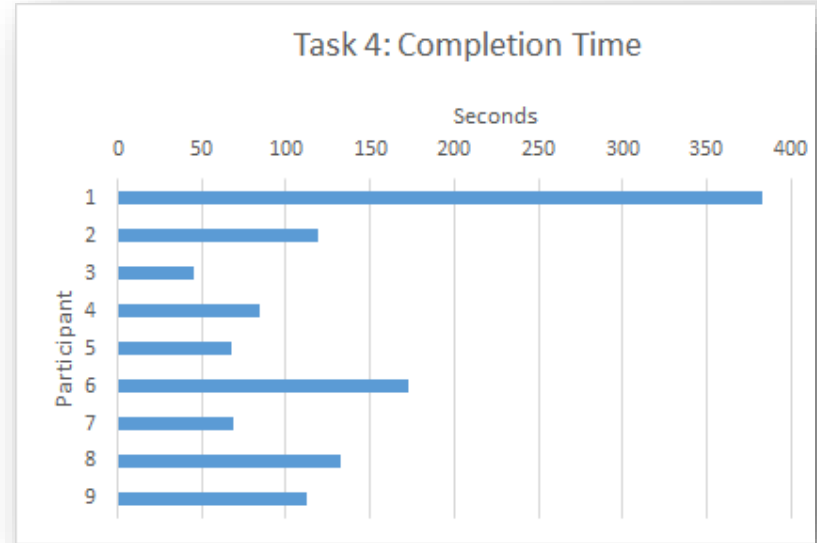
**Filters:**

- CONTENT TYPE**
  - Newspaper Article (110,612)
  - Journal Article (23,818)
  - Magazine Article (4,163)
  - Book / eBook (1,382)
  - Book Review (1,039)
  - More...
- DISCIPLINE**
  - medicine (7,515)
  - engineering (3,405)
  - film (1,402)
  - physics (1,467)
  - biology (1,403)
  - More...
- PUBLICATION DATE**
  - from [ ] to [ ]
  - Last 12 Months
  - Last 3 years
  - Last 5 years
- SUBJECT TERMS**
  - motion pictures (3,036)
  - medicine & public health (1,234)
  - cardiac & cardiovascular systems (1,106)

**Related Topics:** Toy Story 3, Kung Fu Panda, Despicable Me

# Results: Known Items Tasks, contd.

- Participants had no trouble locating the correct article
- Several struggled with locating Summon's pre-formatted citations feature
- Participant 1 took more than four minutes to locate the MLA citation



Task 4: Find a known journal article

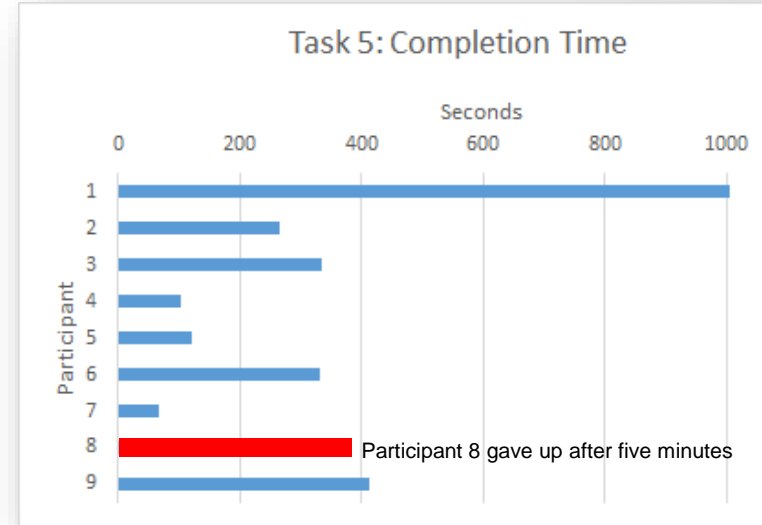
# Problems Locating Citation Feature

The screenshot shows a web browser window displaying the search results for 'M.J. Clarke' in the 'Knaumer Family Library'. The search results are sorted by relevance and show 58,530 results. The left sidebar contains filters for 'REFINE YOUR SEARCH', 'CONTENT TYPE', 'DISCIPLINE', and 'SUBJECT TERMS'. The main content area displays five search results, each with a thumbnail, title, author, and publication information. The results are:

- 1. Literature (M.J.) Clarke, (B.G.F.) Currie, (R.O.A.M.) Lyne Epic Interactions. Perspectives on Homer, Virgil, and the Epic Tradition Presented to Jasper Griffin by Former Pupils.** Oxford UP, 2006. Pp. xiii + 441. 9780199276301. E70  
by [Dix, Casey](#)  
The Journal of Hellenic Studies, 11/2008, Volume 128  
Permalink  
[Journal Article: Full Text Online](#)
- 2. Essays for Jasper Griffin (M.J.) Clarke, (B.G.F.) Currie, (R.O.A.M.) Lyne (edd.) Epic Interactions. Perspectives on Homer, Virgil, and the Epic Tradition. Presented to Jasper Griffin by Former Pupils.** Pp. xiv + 441, ill. Oxford: Oxford University Press, 2006. Cased, E70. ISBN: ...  
by [Carroll, Daniel](#)  
The Classical Review, 10/2008, Volume 58, Issue 2  
Permalink  
[Journal Article: Full Text Online](#)
- 3. A 19-year Experience of Secondary Interventions Following EVAR**  
by [Burtess, J.](#) [Clarke, M.J.](#) [Wright, M.G.](#)  
European Journal of Vascular and Endovascular Surgery, 09/2015, Volume 50, Issue 3  
Permalink  
[Journal Article: Full Text Online](#)
- 4. Branded Worlds and Contracting Galaxies: The Case of Star Wars Galaxies**  
by [Clarke, M.J.](#)  
Games and Culture, 05/2014, Volume 9, Issue 3  
Permalink  
... and Contracting GalaxiesThe Case of Star Wars GalaxiesClarkeM. J. 1Author BiographyM. J. Clarke earned his PhD in Film and Television from UCLA. His book Transmedia television...  
[Journal Article: Full Text Online](#)  
Cited by: 1 (Web of Science™)
- 5. The production of the Marvel Graphic Novel series: The business and culture of the early direct market**  
by [Clarke, M.J.](#)  
Journal of Graphic Novels and Comics, 04/2014, Volume 5, Issue 2  
Permalink  
[Journal Article: Citation Online](#)

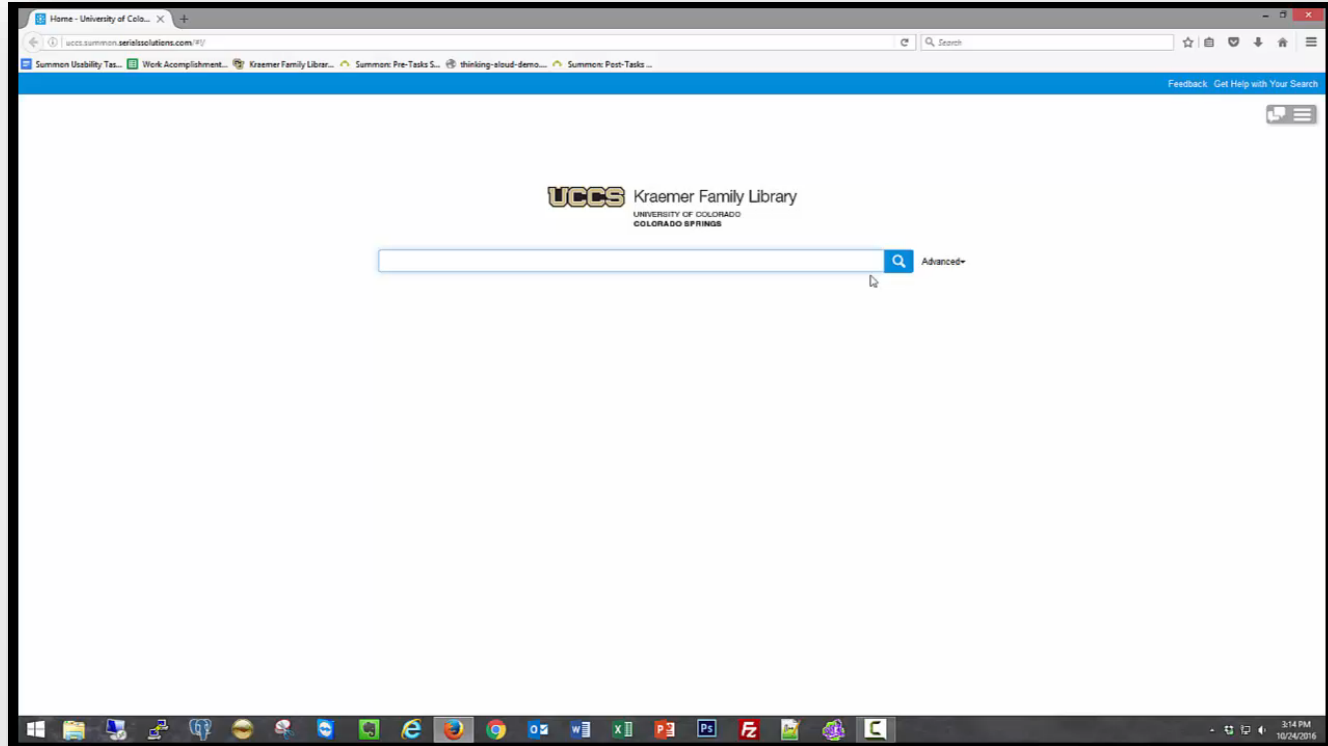
# Results: Topic Research Task

- Results were far more mixed when participants were asked to research a topic
- Participant 8 was unable to complete the task
- Participants mainly struggled with keyword formation



Task 5: Find two journal articles published in the last five years about a given topic

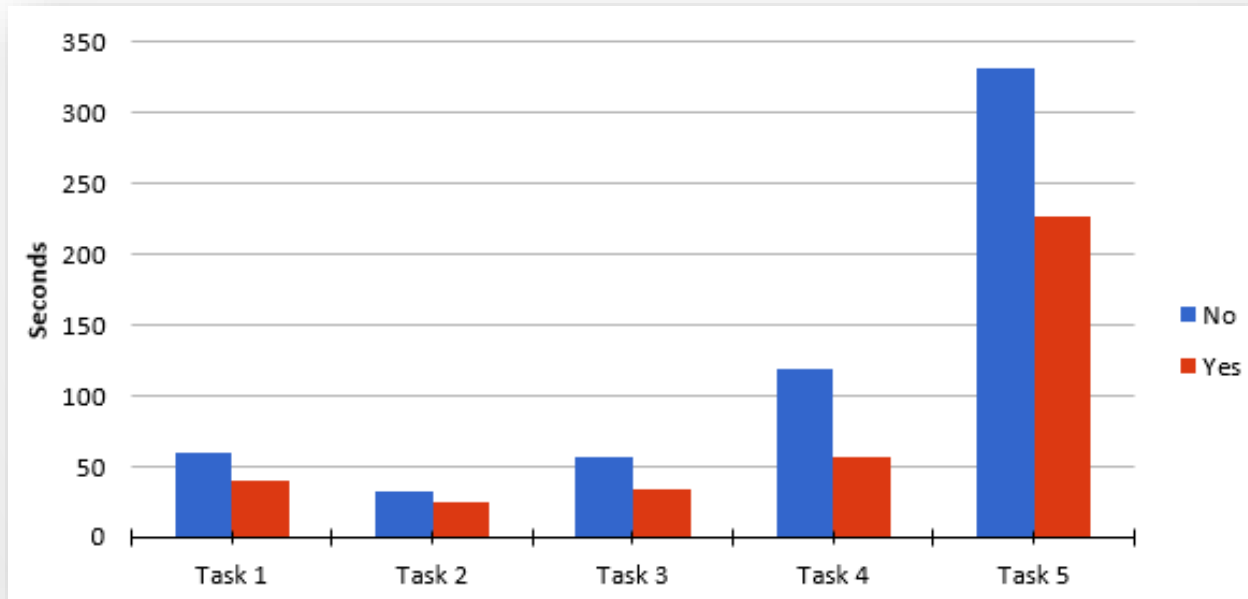
# Problems with Keyword Development



# Results: Other Observations

- **7 of the 9 participants** reported they were **confident** and **2** reported they were **somewhat confident** in their ability to use Summon to research a topic
- Their actual performance suggests the participants **overestimated their own confidence** in using Summon for topic research
- One of the **confident** participants was **unable to complete** task 5 and the **two somewhat confident** participants took a median time of more than 11 minutes to finish

# Performance With/out Library Instruction



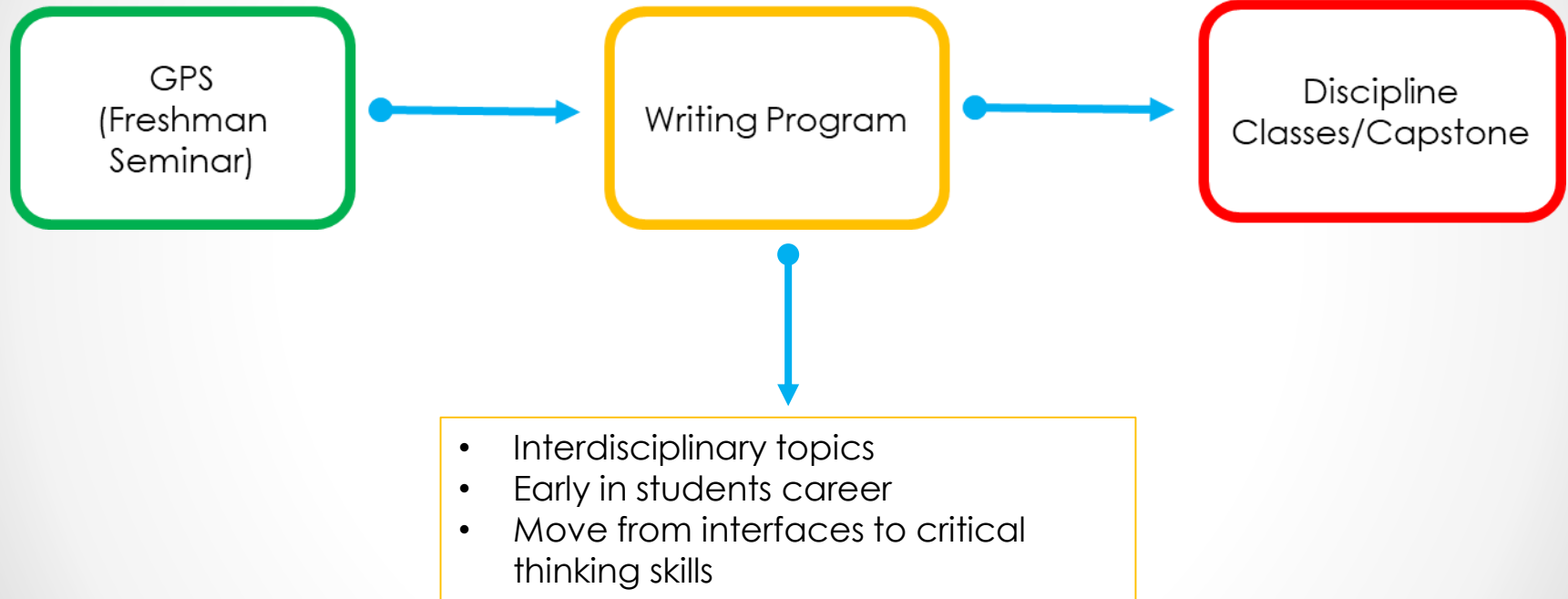


# Implications for Teaching and the ACRL Framework

# Teaching Considerations

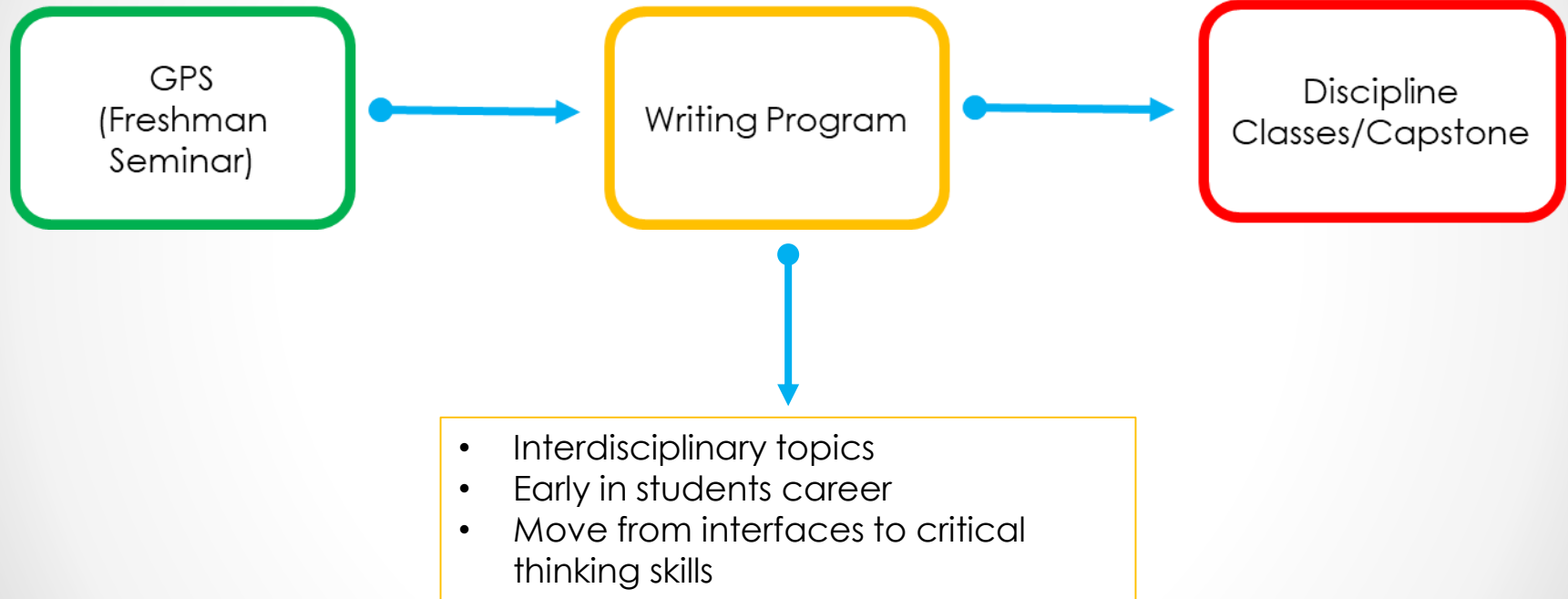
- Intuitive search interface
- Known item searches
- Topic searches

# Instruction Decisions



**Students will be able to apply Boolean strategies in online searching to produce concise search results.**

# Instruction Decisions



**Students will be able to develop search strategies that are appropriate to the research question and to the tools being used.**

# Framework Activity

## Searching as Strategic Exploration

- [Sample search](#)
- <https://padlet.com/cpiper3/v090krxai31j>
- Revise Your Search

# Framework Activity: Searching as Strategic Exploration

## Knowledge Practices:

- Utilize divergent and convergent thinking when searching
- Design and refine needs and search strategies as necessary, based on results
- Use different types of searching language

## Dispositions:

- Understand that first attempts at searching do not always produce adequate results

# Framework Activity Idea: Scholarship as Conversation

- Moving from Google to Summon
  - Building your background knowledge of a topic
  - Natural starting point for students
  - Natural interface comparison that isn't intimidating
  - Allows for more in-depth conversation about information sources

# References and Resources

- Asher, A. D., Duke, L. M., & Wilson, S. (2013). Paths of discovery: Comparing the search effectiveness of EBSCO discovery service, summon, google scholar, and conventional library resources. *College & Research Libraries*, 74(5), 464-488. doi:10.5860/crl-374
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# Thank You! Questions?

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